



GENERAL:

1. Office Hours are 8:00am to 5:00pm seven days a week. Hours may be extended through peak periods or reduced during quiet periods and may vary on public holidays. Please check the Reception door for current hours.
2. Check In time is 2.00pm and Check Out time is 10.00am. Early check-in and late departure requests are subject to approval by the Park Operator – additional fees will apply for late departures.
3. All tenants, guests, visitors and tenant's guests use the Park at their own risk - the Park Operator accepts no liability for personal injury, or damage to or loss of property, as a consequence of staying, using facilities or engaging in activities at the Park.
4. Guests, tenants, visitors and tenant's guests may enter the amenities block during cleaning times; however, care must be taken as the floors are likely to be wet, as well as chemicals being in use.
5. Caravans, motorhomes, annexes, tents and alike must be positioned within the site's boundaries as designated by the Park Operator.
6. Smoking is not permitted inside any of the Park's buildings or structures, within 10 metres of a seated dining area or children's play equipment, nor at Reception's entrance or in the pool area.
7. Guests or tenants must not undertake commercial activities within or from the Park, or erect or display any advertising within or in relation to the Park, without the written approval of the Park Operator.
8. Open fires, fire pits or charcoal cookers are not permitted within the Park.
9. No drones are permitted to be flown within the Park without the Park Operator's written approval.

TENANT'S VISITORS AND GUESTS:

10. Tenant's visitors must register at Reception prior to entering the Park. The Park Operator reserves its right to not permit entry into the Park by any visitor or to revoke any visitor's approval to be in the Park at any time in its absolute discretion.
11. Tenant's visitors and guests are to park their vehicles in the visitor's car park in front of Reception.
12. A group of visitors consisting of 4 or more people is classed as a 'Group Event'. Group Events must have prior written permission from the Park Operator.
13. All visitors must vacate the Park by 10:00pm unless otherwise authorised in writing by the Park Operator.
14. No visitors are permitted to stay overnight unless they have registered as a Tenant's guest and paid the appropriate charges at Reception. The Park Operator reserves its right to not permit any tenant's guests to stay at the Park or to revoke any approval of a Tenant's guests to stay at the Park at any time in its absolute discretion.
15. Tenant's guests are not permitted to stay at the Park for more than 7 days in total per year without the Park Operator's written approval.
16. Tenants are responsible for the conduct of their visitors and guests, and must ensure that they are aware of, and abide by, the Park Rules and legislative requirements.

CHILDREN:

17. Children under the age of 15 must be supervised by a parent or guardian at all times while at the Park.
18. All children under the age of 12 are to be accompanied by a parent or guardian at all times when using the Park amenities block.

T: 08 9938 2524

E: holidays@drummondcove.com

1633 North West Coastal Highway, Buller, WA 6532





PETS:

19. Tenant's pets are not permitted at the Park unless agreed in writing by the Park Operator. All pets permitted at the Park must be registered. Note, guests' and visitors' dogs or pets are not permitted entry to the Park.
20. Subject to pre-approval by the Park Operator, tenants may use small portable pet fencing to restrain dogs within their sites.
21. All dogs must be on a leash when inside the Park grounds.
22. If the Park Operator believes that a dog is excessively barking or otherwise impacting the quiet enjoyment of others at the Park, the owner may be requested to move sites or to remove the dog from the Park.
23. Pet owners must clean up their pet's excrement immediately.
24. Pet owners are solely responsible for all personal injuries and/or property damage or losses in relation to any actions caused by or because of their pet.

NOISE AND BEHAVIOUR:

25. Tenants, guests, visitors and tenant's guests are required to behave within and around the Park grounds in a way that does not impact or interfere with the privacy, peace and quiet enjoyment of other occupants within the Park. Socially unacceptable behaviour, such as excessive noise, drunken, offensive, aggressive, intimidating, inappropriate or threatening behaviour, causing wilful damage, disturbing other guests and/or using unacceptable language will not be tolerated under any circumstances.
26. Any abusive, aggressive or other socially unacceptable behaviour towards the Park Operator's staff will not be tolerated.
27. All tenant's, guests and visitors must promptly comply with notices received from, or directions given by, Park Operator's staff or other authorised representative of the Park Operator relating to noise, behaviour or other use of the Park.
28. For the comfort of all patrons, there is a no noise curfew from 10:00pm until 7am each day –this requirement must be strictly adhered to.
29. All common areas of the Park must be vacated before 10:00pm.
30. No person must intentionally or negligently cause or permit damage to a site or the Park's amenities, facilities, buildings, equipment and/or furniture.
31. Tenants and guests are responsible for the behaviour of their visitors and must ensure that they are aware of, and abide by, the Park Rules and legislative requirements.

VEHICLES:

32. All motor vehicles and trailers entering the Park must be registered and be driven by a licensed driver.
33. Tenants and guests must park all vehicles within areas designated by the Park Operator.
34. In the interest of safety, the speed limit throughout the Park is 10 kms per hour.

SITES:

35. Tenants and guests must turn off water and gas supplies when the site is not in use.
36. Gas bottles, flammable materials and hazardous or dangerous materials must be used and stored in compliance with legislative requirements.
37. Unless permitted in writing by the Park Operator, tenants and guests must not store any materials or equipment beneath the caravan, motorhome or annex floors.

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38. Unless permitted by the Park Operator, no fences are permitted to be erected along site boundaries. No fences are permitted to be erected along or across any fire corridor.
39. Tenants and guests must maintain the site in accordance with the following requirements:
 - a) External areas are clean and tidy, free from clutter and debris.
 - b) Caravans, moveable dwellings, annexe, and skirting must be maintained (including paintwork) as directed by the Park Operator.
 - c) Clothes lines must be retractable or foldable, and must be retracted or folded when not in use.
40. Grass within site boundaries must be cut to the reasonable satisfaction of the Park Operator.
41. Tenants or guests must not prune trees or shrubs, or construct a garden on their site without the prior written approval of the Park Operator.
42. Guests and tenants must maintain their site in a clean and tidy condition, free from garbage, waste or other unsightly materials.
43. Guests will be charged additional cleaning fees if the Park Operator is required to clean or tidy a site, and/or remove rubbish left by the guest or their visitors.

SWIMMING POOL:

44. The pool may be used between 8:00am and sunset only - the pool area must be vacated by tenants, guests and visitors outside of these times.
45. Be respectful of others when using the pool. No diving, bombing, horseplay or socially unacceptable behaviour is allowed.
46. No glass, alcohol or smoking is allowed in the pool area at any time.
47. Children under the age of 15 must be supervised by a parent or guardian at all times while in the pool area.

